

5 WAYS TO IMPROVE THE PROVIDER-PATIENT RELATIONSHIP

Providers:

Patients:

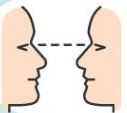


review the case

→ **1** ←



prepare questions



maintain eye contact

→ **2** ←



research



be present

→ **3** ←



be honest



explain what you are writing

→ **4** ←



take notes



pause for questions

→ **5** ←



don't leave unless you're confident

